Beauty Signals: How to win Gen Z now

By 2030, Gen Z will account for nearly \$12.6 trillion in global spending, the highest share of any generation in history. If your beauty products aren't built for remixable routines, algorithm-led discovery, and daily luxuries, you're already losing share to faster, more flexible competitors.

See the full story in Basis Signals: Gen Z's New Rules for Growth >



Four Signals disrupting Beauty in 2026 and beyond

1. Identity through avatars

The signal:

9 in 10 of Gen Z are open to frequent "splurge" spending on small luxuries, and over half use 'Buy Now, Pay Later' services to make them affordable.

Why it matters:

Gen Z's "everyday indulgence" isn't just about treating themselves, it's a barometer for how they justify spend amid economic pressure. The sweet spot is understanding how much elasticity exists before price kills joy.

How to explore this further:

Use <u>pricing</u> and <u>conjoint analysis</u> to identify which formats and price points maximize perceived value and repeat purchase. Then layer <u>segmentation</u> or <u>Al Personas</u> to distinguish self-care spenders from those driven by status, identity, or discovery, and design emotionally resonant pricing strategies to match.

2. Personalization on demand

The signal:

3 in 4 Gen Z say they're more likely to buy if they can customize a product.

Why it matters:

Personalization fatigue is real. Gen Z expects products to flex around them, not the other way around. The challenge isn't offering customization, it's knowing when it deepens emotional connection versus when it just adds cost or complexity.

How to explore this further:

Combine brand tracking, Al Personas, and qualitative research to uncover which personalization cues truly lift equity and retention, and model which formats drive the highest lifetime value across segments.

3. Creator-led discovery

The signal:

Almost half of Gen Z search TikTok or YouTube instead of Google, and 30% consider themselves content creators.

Why it matters:

If creators are now the beauty counter, the question is how influence converts to purchase intent. Creator ecosystems now shape awareness, credibility, and conversion in real time.

How to explore this further:

Use <u>social listening</u> and <u>digital tracking</u> to map how creator content drives awareness and sales, and test which platforms, archetypes, and storytelling styles build lasting brand trust and advocacy.

4. The algorithmic shelf

The signal:

3 in 4 Gen Z use Al chatbots to shop, turning to Al for recommendations, comparisons, and try-ons.

Why it matters:

Search, social, and recommendation engines are now shaping which products even make it into consideration. For beauty, that means your brand's visibility isn't just retail or media, it's algorithmic.

How to explore this further:

<u>Map digital discovery journeys</u> to pinpoint where your brand appears or disappears. Track share of discovery across AI, search, and creator ecosystems, and test which claims or cues most effectively convert in algorithm-led environments.



Signals sources in order of appearance

- 1. By 2030, Gen Z will account for nearly \$12.6 trillion in global spending Gen Z Will Be the Highest Spending Generation in History. Here's What to Know
- 2. 9 in 10 say they're open to frequent "splurge" spending on small luxuries that signal care or identity. Gen Z like splurging and spending on 'little treats'
- 3. Over half of Gen Z use 'Buy Now, Pay Later' to make vibe-driven purchases affordable $\underline{\text{How Gen Z shops and buys in 5 charts}}$
- 4. 3 in 4 Gen Z are more likely to buy if they can customize the product Generation Influence: Gen Z Study Reveals a New Digital Paradigm
- 5. Almost half of Gen Z now go to TikTok, Instagram, or YouTube instead of Google GenZ Dumping Google For TikTok, Instagram As Social Search Wins
- 6. 30% calling themselves 'creators' and a quarter 'influencers' <u>Hubspot Consumer Trends Report</u>
- 7. 3 in 4 Gen Z consumers have used AI chatbots when shopping online 7 out of 10 Gen Z shoppers use AI to buy online